HOW IT WORKS

YOUR EVENTS COMPANY, IN ONE PLACE.

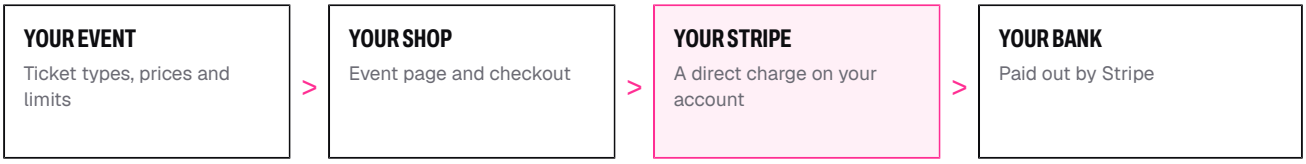
AVEO EOS is the software AVEO runs its own events on: your own ticket shop, payments into your own Stripe account, the door, your team, documents and an API.

WHAT IT IS

ONE SYSTEM FOR THE WHOLE COMPANY.

You sell tickets in your own shop, take card payments into your own Stripe account, scan tickets at the door on any phone, run your team and your paperwork, and connect your own website and systems through the API.

How a ticket sale works.



How the door works.



YOUR BRAND.

Your company's name and logo appear across your console, shop, tickets, staff passes, documents and emails; AVEO EOS shows only at the foot of the menu, on the sign-in page and in email footers. Your own colour in place of AVEO's pink is an add-on; white-label, with no AVEO EOS anywhere, is part of Corporate and an add-on on Enterprise.

WHAT IT DOES

EVERYTHING AN EVENTS COMPANY RUNS ON.

Events and tickets

Events with venues, dates and policies. Ticket types you name and price, hidden tickets unlocked by a code, add-ons and age limits.

Your ticket shop

A shop in your name and look, with each event's page, checkout and order pages. On your own domain with the add-on or Corporate.

Payments

Card payments land in your own Stripe account and Stripe pays them out to your bank, with AVEO's booking fee on top, once per order. Tickets can be paid at the door instead. Refunds go back to the buyer's card.

Doors

A door scanner on any phone: gates, entry and exit, re-entry, age checks, duplicate ticket alerts, guest lists and live numbers.

Safety and team

A security hub for each event, crew and rota, a hub for stewards with briefings and incident reports, and roles that decide what each person opens.

The business

Customers, cases, quotes and invoices, documents with e-signing, suppliers, event costs and profit, sponsors, artists, and finance (by plan).

Meetings

Online meetings built in from Business: video, screen sharing, chat and a waiting room; guests join from a link.

API and webhooks

Events, checkout, orders, guests, check-ins, discount codes, enquiries and reports, with signed webhooks and a sandbox.

GETTING STARTED

FROM TRIAL TO YOUR FIRST NIGHT.

01 AVEO sets you up
Your company on the plan you choose, with a trial, and an invitation for each of your admins.

02 Your admins sign in
They choose a password, read and sign AVEO EOS's policies, and turn on two-step sign-in.

03 Connect Stripe
On Stripe's own pages, so card payments go straight to your account.

04 Make it yours
Your logo, the look of your shop and your company's details.

05 Create an event
Its ticket types, add-ons and age limits, then put it on sale.

06 Add your team
With the roles they need: the office, the door team, security and stewards.

07 Open the doors
The door team scans tickets on their phones and you watch the numbers live.

08 After the night
Stripe pays out your sales; reports, guests and orders stay in your console.

KEPT APART AND KEPT SAFE.

- Each company has its own database with its own login, which opens that database and nothing else.
- Staff sign in with their work email; one email belongs to one company. Two-step sign-in with an authenticator app or a passkey is required for admins, managers and security managers.
- An audit trail records who changed what, and every API key keeps a log of its requests for 30 days.
- Card details are taken by Stripe and never stored in AVEO EOS.
- Everyone at your company reads and signs AVEO EOS's policies before they use it.

NEXT.

See the plans in the AVEO EOS pricing guide, everything it does in the showcase, and the ways to sell, from your AVEO EOS shop to your own website on the API. Ask for a trial at aveoevents.com/eos.

AVEO

TALK TO AVEO.

Ask for a trial and AVEO will set up your company, so your team can run a real event on AVEO EOS before you pay.

ASK FOR A TRIAL	aveoevents.com/eos
DOCUMENTS AND GUIDES	documents@aveoevents.com
SUPPORT	support@aveoevents.com
API	aveoevents.com/eos/api

AVEO EOS is made and run by AVEO. 22 November 2026.